

Atty. Dkt. No. 003493.00291 (ATT 2001-~~00291~~)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:  
Carroll W. Creswell et al.

Serial No.: 10/052,814

**Confirmation No.: 3188**

**Filed: January 23, 2002**

For: **INTERACTIVE COMMUNICATION  
SERVICE ACCOUNT MANAGEMENT  
SYSTEM**

Group Art Unit: 2686

Examiner: Rafael Perez Gutierrez

RECEIVED  
CENTRAL FAX CENTER  
MAR 08 2005

**MAIL STOP AMENDMENT**  
**Commissioner for Patents**  
**P.O. Box 1450**  
**Alexandria, VA 22313-1450**

**CERTIFICATE OF TRANSMISSION**  
37 CFR 1.8

I hereby certify that this correspondence is being transmitted by facsimile to the Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450 on 3/8/05  
Facsimile No. (703) 872-9308.

3/8/05 [Signature]  
Date Signature

**Dear Sir:**

**RESPONSE TO OFFICE ACTION DATED DECEMBER 8, 2004**

In response to the Office Action dated December 8, 2004, having a shortened statutory period for response set to expire on March 8, 2005, please enter this response and reconsider the claims pending in the application for reasons discussed below. Although Applicants believe that no additional fees are due in connection with this response, the Commissioner is hereby authorized to charge counsel's Deposit Account No. 20-0782/ATT/2001-0305, for any fees, including extension of time fees or excess claim fees, required to make this response timely and acceptable to the Office.

**BEST AVAILABLE COPY**

**This Page is Inserted by IFW Indexing and Scanning  
Operations and is not part of the Official Record**

**BEST AVAILABLE IMAGES**

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images include but are not limited to the items checked:

- ☐ BLACK BORDERS
- ☐ IMAGE CUT OFF AT TOP, BOTTOM OR SIDES
- ☐ FADED TEXT OR DRAWING
- ☐ BLURRED OR ILLEGIBLE TEXT OR DRAWING
- ☐ SKEWED/SLANTED IMAGES
- ☐ COLOR OR BLACK AND WHITE PHOTOGRAPHS
- ☐ GRAY SCALE DOCUMENTS
- ☒ LINES OR MARKS ON ORIGINAL DOCUMENT
- ☐ REFERENCE(S) OR EXHIBIT(S) SUBMITTED ARE POOR QUALITY
- ☐ OTHER: \_\_\_\_\_

**IMAGES ARE BEST AVAILABLE COPY.**

**As rescanning these documents will not correct the image problems checked, please do not report these problems to the IFW Image Problem Mailbox.**